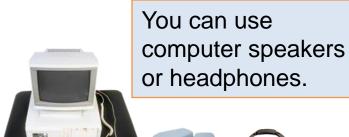
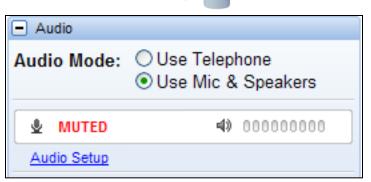
# The <u>Provider Open Communication Forum</u> webinar will begin shortly. While you are waiting, please check your audio settings.









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- Go to www.GoToWebinar.com for support info

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Audio

Audio Mode: 

Use Telephone

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Dial: xxx-xxx-xxxx

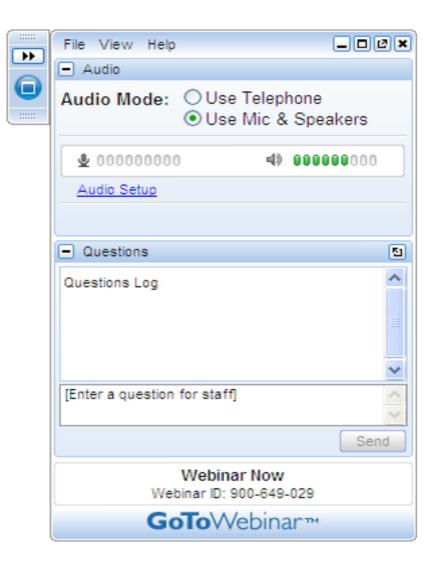
Access Code: xxx-xxx-xxx

Audio PIN: xx

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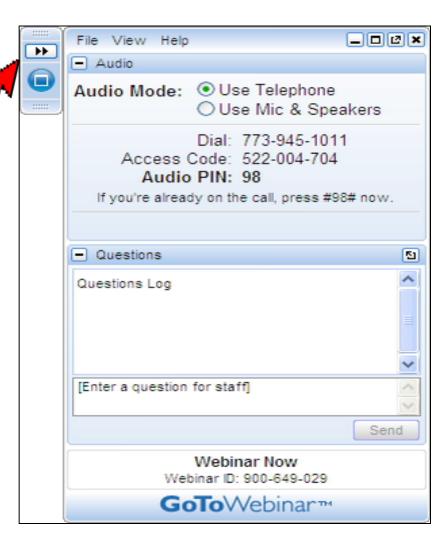
## **Webinar Tips**

- Attendee Control Panel
- Asking Questions



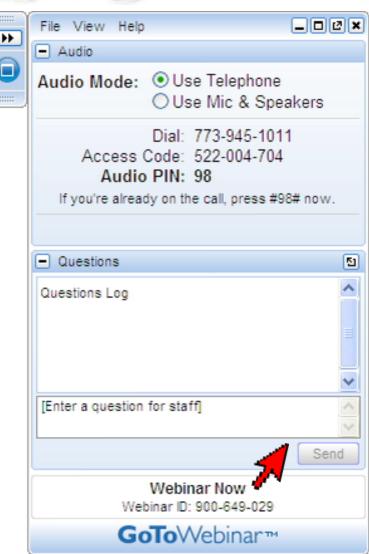
#### **Attendee Control Panel**

- Hiding the Control Panel
  - Toggle Auto-Hide On/Off
- Use this panel to:
  - Set your sound preferences
  - Ask Questions and view answers
- Your microphone should always be muted
- Do not use the hand raising icon
  - We are not monitoring this feature



## **Asking Questions**

- You may ask questions anytime during the Webinar
  - Click the Questions option in the Webinar toolbar
  - Type in question
  - Click Send
- Selected questions will be answered during the Webinar time permitting
- Questions will be reviewed for inclusion in future communications from DSHS





## Provider Open Communication Forum April 6<sup>th</sup>, 2011

Agenda

9:30 Introduction/Housekeeping

9:40 Medicaid Benefits

10:00 Labor & Industries

10:30 ProviderOne

10:40 Provider Resources Available

11:00 Q & A

## **Benefit Changes for January 1, 2011**

## **Elimination**

- **Adult Hearing Hardware Services**
- Adult Vision Hardware Services
- **Medicare Part D Co-Pays**
- **School-Based Medical Services for Children in Special Education**
- **# Adult Dental Services**

#### Reductions

**Adult Podiatry Services** 

## Benefit Changes for April 1, 2011

## Reductions

- Adult Outpatient Physical, Occupational, Speech Therapies
- Watch for our Budget updates at: <a href="http://hrsa.dshs.wa.gov/News/Budget.htm">http://hrsa.dshs.wa.gov/News/Budget.htm</a>
- Receive email notifications by signing up for our email list serve at:
  - https://fortress.wa.gov/dshs/hrsalistsrvsignup/

#### Reference Guides DSHS - MPA

- See the Provider Training web site for links to recorded Webinars, E-Learning, and Manuals <a href="http://www.dshs.wa.gov/provider/training.shtml">http://www.dshs.wa.gov/provider/training.shtml</a>
- General reference is the ProviderOne Billing and Resource Guide <a href="http://hrsa.dshs.wa.gov/download/ProviderOne\_Billing\_and\_Resource\_G">http://hrsa.dshs.wa.gov/download/ProviderOne\_Billing\_and\_Resource\_G</a>
- Fee Schedule web page <a href="http://hrsa.dshs.wa.gov/RBRVS/Index.html">http://hrsa.dshs.wa.gov/RBRVS/Index.html</a>

uide.html

Hospital Rates web page
<a href="http://hrsa.dshs.wa.gov/HospitalPymt/Index.htm">http://hrsa.dshs.wa.gov/HospitalPymt/Index.htm</a>

- To close the webinar
  - Click the X button in the control panel